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Alltech 37+ Portal Instructions for use

Customer Guide



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How to register to use the Alltech 37+ Portal

Firstly, you will need to register your details with us so that you can use the system. Simply visit knowmycotoxins.com, select your country and corresponding language and click on the CLIENT LOGIN

button on the top right-hand side of the web page.

Next, when you are presented with the USER LOGIN panel, click on the text that says Customer Sign Up. This will open a new web page where you will be asked to fill in your Company and Contact details.

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Additionally, you will be asked to agree to our Terms & Conditions by providing a signature using your mouse or tablet stylus pen. Acceptance of our Terms & Conditions is mandatory to use our online system.

Once you have completed all the relevant sections and provided your signature, click on the green **Sign Up** button.

Soon after you have sent us your details, you will receive an email to the address you gave us asking you to verify your details.

Your account is now ready to use and, when a 37+ test is processed on your behalf, you will be able to view the results via the Portal using your Username and Password.

How to arrange an Alltech 37+ test

If you have not submitted a sample for an Alltech 37+ test before, speak with your nutritional advisor, vet or local Alltech office who can help. For details of your nearest Alltech office please visit: www. Alltech.com

If you have submitted a sample previously, please contact your local Alltech representative to arrange the collection of your latest sample for testing.

How to log in and view your test results and Assessment Report

When your sample has been successfully processed by the Alltech 37+ lab team, you will receive an email notifying you that your results and the 37+ Mycotoxin Assessment Report are ready to view. To access them you will need to:

- Visit knowmycotoxins.com
- Click on the CLIENT LOGIN button on the top right hand side of the screen
- Enter your Username and Password
- Locate the test results you are waiting on
- View either the Lab Results or 37+ Mycotoxin Assessment Report by clicking on each

Your Alltech contact will then be in touch with you to discuss the results and make any necessary recommendations required.



ANIMALS ARE YOUR BUSINESS. PROTECTING THEM IS OURS.